

California Public Utilities Commission
Consumer Service and Information Division

Energy Industry
Consumer Contacts - Total Presented by Company and Category
May 2015

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **May 2015**, broken down by the type of the contact (i.e. Category).

Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC933	California Pacific Electric Company	1	1	2	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	3
ELC917	Commerce Energy, Inc.	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC913	Golden State Water Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1
ELC1372	Liberty Power Holdings, LLC	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	113	42	155	27	10	37	16	15	31	13	11	24	6	3	9	69	16	85	3	1	4	345
ELC901	Pacificorp	1	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	2
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	7	4	11	4	1	5	2	3	5	2	1	3	4	-	4	1	2	3	1	-	1	32
ELC338, GAS338, MUL338	Southern California Edison Company	52	36	88	15	1	16	4	6	10	13	8	21	4	3	7	21	15	36	2	-	2	180
GAS904	Southern California Gas Company	53	17	70	6	1	7	10	5	15	1	-	1	1	-	1	36	16	52	-	-	-	146
GAS905	Southwest Gas Corporation	6	3	9	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	10
GAS913	Tiger Natural Gas, Inc.	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	Total	234	103	337	53	13	66	32	30	62	30	20	50	16	6	22	129	49	178	6	1	7	722